

MARITIME STAR GROUP, C.A

J-506608243

Where maritime logistics shines.



Who we are?

We define ourselves through the talent and dedication of our people. We are a team of specialists passionate about what we do, supported by state-of-the-art infrastructure that enables us to operate uninterrupted, 24 hours a day, 7 days a week.

Our value proposition focuses on providing efficient solutions at competitive prices, without ever compromising quality. We firmly believe in the power of long-term partnerships; therefore, we adapt to each client's unique needs to build transparent, solid, and highly profitable commercial agreements for their organization.



Mission, vision, and quality policies.

MISSION

- To provide quality ship agency services, supported by highly qualified staff committed to our clients' needs, with financial and technological resources that will enable us to establish a strong position in the region and throughout the country.

VISION

- To establish ourselves as a leading ship agency providing quality services nationally and internationally, with a strong awareness of our clients' needs and budgets, following a strict methodology for reducing delays.

QUALITY POLICIES

- It is the policy of Maritime Star C.A. to provide services as Ship Agents, always adhering to current legal and operational regulations, enabling us to achieve the satisfaction of all interested parties, alongside trained and committed personnel, while continually seeking to improve our quality management system.



Our services

We work with a wide range of services:

- Protective Agency / Representation as Agents of the Shipowner or Vessel Operator.
- Port Agency / Representation as Full Agents, management of statutory visits, free pratique, sailing, and vessel clearance.
- Management of permits with Port Authorities for vessel services and onboard work.
- Management of access to the various port and petroleum terminals, docks, and shipyards in the area.
- Underwater inspection services.
- Propeller cleaning service / Grating cleaning service.
- Reception of bilge water and oily waste.
- Handling of fuel and lubricant samples, as well as their shipment by courier to the various authorized laboratories.
- Management of Venezuelan and foreign crew (medical care / hotel accommodation and crew changes).
- Management of documentation such as OKTBs, invitation letters, and visa-free transit for foreign crew.
- Shore-based crew support or transportation by service boat.
- Direct assistance to crew, including transit and escort within the national territory.
- Management of superintendents, technicians, and inspectors (supported by English-speaking staff committed to one-on-one communication).
- Shore Pass services for foreign crew.
- Escort for crew and foreign personnel requiring immigration custody.



Address and contacts

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